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MEET
OUR LEADER

Beth Finnerty
President & CEO
The past two years have been extremely challenging for us all. As we reflect on this time at Cardinal McCloskey Community Services (CMCS), our most important memories are the strong community and partnerships that emerged throughout our organization. The strengths, compassion, and tenacity displayed by our teams, and the solidity and capacity of our organization to navigate troubled waters and surmount our obstacles, helped us to stay true to our values. Even while our staff worked 24/7 to protect the health and well-being of our clients during the pandemic, we managed to grow, chart new paths in our services, and deliver on our mission in new ways. We learned a great deal about ourselves and our organization and how much we can achieve together with our friends and communities’ generous support and kindness.

In response to the COVID-19 pandemic, CMCS paid close attention to the needs of our clients and communities. We provided direct assistance to our children, youth, and families to help meet their emergency needs. Children received tablets for use in school and home; families received funds to buy food and Personal Protective Equipment (PPE). Homeless youth at our Sunrise Drop-In Center were provided safe, clean overnight accommodations, hot meals, clean clothes, masks, and services. To continue remote delivery, staff were given cell phones and laptops. CMCS staff were attentive to the health monitoring of our children and adults, including those who were exposed to or infected with COVID-19. We were able to provide Hero’s Pay for our essential staff across the agency, all of whom worked miracles to care for those who depended on us during this time.

Our staff has continued to deliver vital services throughout the pandemic, including socially distanced family visits for children in foster care and families in prevention services, and continued to educate the children in our Charter School through at-home and in-person instruction. We provided home-based remote instruction for our Bronx-based early childhood education programs, telehealth services at our McCloskey Cares Clinic, and comprehensive services for adults with developmental disabilities who were not able to attend customary community-based day programs. Our Educational Advocates focused on supporting families to fully access remote learning, advocating for students, and providing educational advocacy virtually, without interrupting support to the students or families.

During this challenging time, our programs remained strong and vibrant, which positioned us for continued growth and expansion as we now move forward. We were able to pursue growth opportunities in Head Start, Developmental Disabilities Services, Clinical Services, Foster Care, and our Preventive Services programs for families. Our staff is also enhancing the scope of our Strategies for Success program by bringing our educational advocacy into new arenas.

With all of our work over the past two years, we are poised to have a tremendous impact on our ability to continue to pursue stability and growth, with a clear connection to our values and tradition of respecting the life and dignity of each individual and celebrating the diversity of our community. CMCS will continue to reinforce our values through our service delivery and agency operations by responding to the growing needs in our communities through program growth and innovation. We will also be able to continue to promote professional growth for CMCS employees with fiscal strength by fortifying our organizational infrastructure.

During Fiscal Year 2020, CMCS became fully engaged with the Council on Accreditation (COA) and became an accredited organization. COA accreditation provides a mark of distinction and certifies us as an agency that meets best practice standards and achieves positive outcomes for those we serve.

As always, our Sanctuary Model and principles helped us triumph throughout these challenging years. Our Sanctuary Practice provides a strong foundation for our work and will guide our values-based practices and organizational culture.

On behalf of CMCS, I hope you have found our accomplishments inspiring in the face of so many challenges. We are proud to announce that this year CMCS is celebrating 75 years of service in the community. As we continue to prioritize the health and safety of our staff and those we serve, we are grateful to YOU! We appreciate your willingness to partner with us so that we can continue to help those in need. We could not have gotten this far without YOU.

Sincerely,

Beth

Beth Finnerty, President & CEO

Dear Friends,

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Sincerely,

Beth

Beth Finnerty
## IMPACT AT A GLANCE

### FISCAL YEAR 2021

<table>
<thead>
<tr>
<th>PROGRAM</th>
<th>NUMBER SERVED IN FY 2021</th>
<th>PROGRAM GOALS AND OUTCOMES</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Children and Youth in Family-Based Foster Care (Bronx and Westchester)</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Family Foster Care</td>
<td>224</td>
<td>Children</td>
</tr>
<tr>
<td>Treatment Family Foster Care</td>
<td>54</td>
<td>safe place to live and grow, with community and supportive relationships</td>
</tr>
<tr>
<td>Westchester Treatment Family Foster Care</td>
<td>25</td>
<td>Children</td>
</tr>
<tr>
<td>Strategies for Success Program</td>
<td>165</td>
<td>providing guidance and advocacy to support success in school</td>
</tr>
<tr>
<td>Adoption Services</td>
<td>47 (10 adopted)</td>
<td>Children with adoption goals</td>
</tr>
<tr>
<td><strong>Families in Crisis (Bronx and Harlem)</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bronx Medically Fragile Preventive</td>
<td>119/281</td>
<td>Families/Children</td>
</tr>
<tr>
<td>Bronx Family Treatment Rehabilitation</td>
<td>128/281</td>
<td>helping families to be strong, stable and healthy</td>
</tr>
<tr>
<td>East Harlem Family Connections</td>
<td>N/A</td>
<td>Families/Children</td>
</tr>
<tr>
<td><strong>Runaway and Homeless Youth (Bronx)</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sunrise Drop-In Center</td>
<td>150 case management; 426 walk-ins</td>
<td>Youth (those who received intake, assessment and service referrals)</td>
</tr>
</tbody>
</table>

**Fiscal Years 2019/20 2020/21**
<table>
<thead>
<tr>
<th><strong>Children and Youth in Foster Care, and Children and Youth with Complex Behavioral and Medical Conditions</strong></th>
<th><strong>Medical Services and Evaluations (Pediatric &amp; Nursing Care)</strong></th>
<th>279</th>
<th>Children</th>
<th>providing treatment and care to support healthy development and recovery</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td><strong>Behavioral Health Support (psychiatric and psychological evaluations, screenings, crisis intervention, clinical consultation and therapy)</strong></td>
<td>279</td>
<td>Children</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>McCloskey Cares Clinic</strong></td>
<td>257</td>
<td>Children</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>CFTSS / HCBS</strong></td>
<td>341</td>
<td>Children</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Health Home Care Management</strong></td>
<td>386</td>
<td>Children</td>
<td></td>
</tr>
<tr>
<td><strong>Young Children in Early Childhood Education (Bronx)</strong></td>
<td><strong>Head Start/Early Head Start (centers and home-based)</strong></td>
<td>779</td>
<td>Children</td>
<td>supporting growth, learning and independence for young children and their families</td>
</tr>
<tr>
<td></td>
<td><strong>Universal Pre-Kindergarten (center-based)</strong></td>
<td>198</td>
<td>Children</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Family Day Care (home-based)</strong></td>
<td>898</td>
<td>Children</td>
<td></td>
</tr>
<tr>
<td><strong>Individuals with Developmental Disabilities (Westchester and Bronx)</strong></td>
<td><strong>Individual Residential Alternative (IRA) — Group Homes (including medical and behavioral health services)</strong></td>
<td>100</td>
<td>Adults</td>
<td>safe place to live and grow, with community and supportive relationships</td>
</tr>
<tr>
<td></td>
<td><strong>Day Habilitation</strong></td>
<td>57</td>
<td>Adults</td>
<td>supporting growth, learning and independence</td>
</tr>
<tr>
<td></td>
<td><strong>Supportive Employment/Pathways to Employment</strong></td>
<td>31</td>
<td>Adults</td>
<td>supporting growth, learning and independence</td>
</tr>
</tbody>
</table>
OUR IMPACT
IN THE COMMUNITY

Developmental Disability Services
- 100 individuals had a safe place to live and enjoy life, pursue personal goals, and build community.
- 57 individuals learned new skills for growth and independence through day habilitation services.
- 31 individuals made strides towards employment, with 13 of them sustaining jobs in the community.

Drop-In Center
- 576 youth came in from the street for counseling, assessments and case management to create a safer and healthier life.

Early Childhood Education
- 1,721 young children engaged in education for a full school year, including learning remotely!
- Our 522 four-year olds completed the FY 2021 school year and successfully transitioned to Kindergarten.

Foster Care
- 303 children and youth lived in safe homes with supportive relationships with foster families.
- 63 children and youth found safe permanency with families, enabling them to leave foster care. They included 46 children who returned to birth families and relatives, 10 children adopted by new families, and 7 children who joined Kinship-Guardianship families.

Preventive Services
- 247 families received support and counseling to help them build family strength, health and stability.
- 100% of our families sustained safety and stability for their children following their CMCS services.*

*Measured by the absence of substantiated maltreatment and/or foster care placement within six months of case closing.

All of these children, adults and families also benefitted from individualized behavioral health treatment and/or medical services provided within all CMCS programs, including the use of evidence-based and trauma-informed clinical practice.
## OPERATING REVENUES

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Grants &amp; services</td>
<td>$64,617,707</td>
</tr>
<tr>
<td>Appeals, contributions and events</td>
<td>303,546</td>
</tr>
<tr>
<td>Grants from Foundations and Corporations</td>
<td>770,699</td>
</tr>
<tr>
<td>In-Kind Contribution</td>
<td>3,006,546</td>
</tr>
<tr>
<td>Parent, Private &amp; Client fees</td>
<td>1,534,089</td>
</tr>
<tr>
<td><strong>Total Operating Revenues</strong></td>
<td><strong>$70,232,044</strong></td>
</tr>
</tbody>
</table>

## OPERATING EXPENSES

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>FOSTER CARE SERVICES</strong></td>
<td>$9,089,779</td>
<td>13%</td>
</tr>
<tr>
<td>Family Foster Care</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Treatment Family Foster Care</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Preparing Youth for Adulthood Program</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Strategies for Success Program</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Adoption Services</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>AT-RISK SERVICES</strong></td>
<td>4,366,200</td>
<td>6%</td>
</tr>
<tr>
<td>Drop-In Center</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Preventive Services</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>RESIDENTIAL SERVICES FOR CHILDREN</strong></td>
<td>1,341,508</td>
<td>2%</td>
</tr>
<tr>
<td>Hayden House Emergency Residence and School</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>SPECIALIZED CLINICAL</strong></td>
<td>5,955,349</td>
<td>8%</td>
</tr>
<tr>
<td>Medical &amp; Clinical Services</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>SERVICES FOR INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES</strong></td>
<td>17,652,659</td>
<td>24%</td>
</tr>
<tr>
<td>Individual Residential Alternatives (IRA)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Day Habilitation Services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Supportive Employment</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>EARLY CHILDHOOD EDUCATION DIVISION</strong></td>
<td>25,936,202</td>
<td>36%</td>
</tr>
<tr>
<td>Federal Head Start Grantee</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ACS Family Day Care/ Early Learn</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pre K for All/3K</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Child and Adult Care Food Program</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>ADMINISTRATION &amp; DEVELOPMENT</strong></td>
<td>7,910,604</td>
<td>11%</td>
</tr>
<tr>
<td><strong>TOTAL OPERATING EXPENSE</strong></td>
<td><strong>$72,252,301</strong></td>
<td></td>
</tr>
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</table>
### OPERATING REVENUES

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Grants &amp; services</td>
<td>$64,138,366</td>
</tr>
<tr>
<td>Appeals, contributions and events</td>
<td>144,877</td>
</tr>
<tr>
<td>Grants from Foundations and Corporations</td>
<td>996,112</td>
</tr>
<tr>
<td>In-Kind Contribution</td>
<td>1,724,642</td>
</tr>
<tr>
<td>Parent, Private &amp; Client fees</td>
<td>1,024,317</td>
</tr>
<tr>
<td><strong>Total Operating Revenues</strong></td>
<td><strong>$68,025,314</strong></td>
</tr>
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</table>

### OPERATING EXPENSES

<table>
<thead>
<tr>
<th>Service</th>
<th>Amount</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>FOSTER CARE SERVICES</strong></td>
<td>$9,074,340</td>
<td>13%</td>
</tr>
<tr>
<td>Family Foster Care</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Treatment Family Foster Care</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Preparing Youth for Adulthood Program</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Strategies for Success Program</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Adoption Services</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>AT-RISK SERVICES</strong></td>
<td>4,619,920</td>
<td>6.5%</td>
</tr>
<tr>
<td>Drop-In-Center</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Preventive Services</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>RESIDENTIAL SERVICES FOR CHILDREN</strong></td>
<td>226,744</td>
<td>.03%</td>
</tr>
<tr>
<td>Hayden House Emergency Residence and School</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>SPECIALIZED CLINICAL</strong></td>
<td>6,043,447</td>
<td>9%</td>
</tr>
<tr>
<td>Medical &amp; Clinical Services</td>
<td></td>
<td></td>
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<tr>
<td><strong>SERVICES FOR INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES</strong></td>
<td><strong>$17,916,839</strong></td>
<td>25%</td>
</tr>
<tr>
<td>Individual Residential Alternatives (IRA)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Day Habilitation Services</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Supportive Employment</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>EARLY CHILDHOOD EDUCATION DIVISION</strong></td>
<td>24,415,510</td>
<td>34.47%</td>
</tr>
<tr>
<td>Federal Head Start Grantee</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ACS Family Day Care/ Early Learn</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pre K for All/3K</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Child and Adult Care Food Program</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>ADMINISTRATION &amp; DEVELOPMENT</strong></td>
<td>8,441,416</td>
<td>12%</td>
</tr>
<tr>
<td><strong>TOTAL OPERATING EXPENSE</strong></td>
<td><strong>$70,738,216</strong></td>
<td></td>
</tr>
</tbody>
</table>
FOSTER CARE/CHILDREN’S SERVICES

The Children’s Services Division provides intensive supports to the most vulnerable of children, adolescents and families in New York City and the Westchester County/Hudson Valley Region. Services are aimed first and foremost at ensuring that children are safe, families remain intact where possible, and there is ample support to process the trauma they have experienced. Our service delivery model offers a holistic, comprehensive, and wrap-around approach that aims at promoting and ensuring optimal health and well-being.

FOSTER CARE SERVICES

Our Family Foster Care Programs have been providing temporary, safe, and nurturing homes with trained and certified foster parents to children whose families are unable to care for them. Over the last two fiscal years, we continued to align with our commitments to growth, change, and social responsibility to provide quality foster care services to children and families.

Over the last two fiscal years, we continued to align with our commitments to growth, change, and social responsibility to provide quality foster care services to children and families.

While the pandemic halted many activities throughout the state, foster care services continued to be provided to all those we serve as teams have learned to navigate new ways of providing services to families. Our foster care and home finding teams have worked to support families to learn virtual ways of communicating and staying connected to children in foster care during the pandemic. In addition, staff have strengthened their skills to conduct assessments and provide services via a virtual platform. During the Spring/Summer 2020, staff have been able to creatively develop ways to successfully resume in-person family visitation with safety protocols in order to provide quality time for children and families who have supervised visitation.

Children were able to get connected to remote and hybrid learning due to the diligence and determination of our case planning and Strategies for Success educational team, who ensured all students had the necessary technology. We have also been able to continue activities for learning through Preparing Youth.
for Adulthood (PYA). Our PYA team has successfully moved workshops and peer groups to a virtual environment to support youth to develop independent living skills. As the foster care program has been able to grow and change throughout the year, we have still been able to provide quality services to support youth in care and support reunification and permanency for those we serve. The Fair Futures Coaching contract for adolescents was renewed for a second year and youth have been able to maintain a coach/mentor to help them with their academic, college, career and housing goals.

**TREATMENT FAMILY FOSTER CARE**

Our Treatment Family Foster Care Program addresses the needs of children and families with clinically complex needs, ages 3 through 21, who require more intensive services. These children have often suffered repeated or disrupted placements, psychiatric hospitalizations and/or placements in residential treatment facilities. Many have also suffered emotional trauma as the result of physical and sexual abuse, extreme neglect and failed placements. Additional intensive behavioral management training is provided to foster parents who provide a safe home for the children enrolled in this program.

The caseworker in this program focuses on permanency planning with the youth and their family seeking to help the youth develop permanent adult connections. Behavioral health specialists work closely with the child and their foster parent on agreed upon treatment goals. In addition to fulfilling the requirements to become a foster parent, foster parents in this program complete a twenty-seven hour skills and training program in positive parenting and behavior modification that includes problem solving and working with birth families to understand and recognize the impact of trauma.

**DROP-IN CENTER**

During FY 2019-2020, the Drop-In Center ensured that youth continued to have a safe haven off the streets and the Drop-In Center continued to provide services in person when many organizations had shut down completely due to the pandemic. The Drop-In Center provided youth with to go bags, cell phones and other necessities while still providing a place for youth to rest their head overnight. Case management, referrals and crisis counseling services continued via phone and Drop-In Center staff continued to work to ensure that the basic needs of clothing, food and shelter were met.

**PREVENTIVE SERVICES**

Our Preventive Services Programs are a proactive measure to keep families together through early interventions that address potential risks to children. The focus is to create independence and help families acquire appropriate skills which promote safety for their children and empower families to be self-sufficient. Additionally, we work to strengthen families as they cope with the day-to-day pressures as well as life tragedies that can challenge parental capacity to appropriately care for and protect children.

Most of the families we serve consist of single parents who are suffering from the effects of poverty, working families who struggle with raising their children, families who feel displaced and are culturally alienated in a new homeland and families who struggle with their mental health and/or substance abuse. CMCS Preventive Services Programs have helped many families to achieve more stable and functional lives and homes. CMCS operates two prevention programs whose highly successful rates of goal achievement contributed to the City of New York increasing capacity across programs by 120% in July 2020.

Our Family Treatment and Rehabilitation Program works with some of the most vulnerable children and families in the city as they are suffering from significant mental health illness, struggle with substance abuse and in most instances multiple family members are challenged with both.

Special Medical Preventive Services are intended for families with either a child and/or parent with special medical needs or a child in need of early permanency planning due to a parent’s illness. The goal of these programs is to support families in accessing services, treatment and supports to meet their children’s and/or their own medical needs. The services are designed to mitigate the impact of a parent’s chronic or terminal illness and provide a bridge to more long-term services for families with individuals with special medical needs. Additionally, the program assists a terminally ill parent to identify a future permanency resource and helps them plan and prepare for the transfer of custody of their children. CMCS is one of three providers citywide selected to work with this extremely vulnerable population.
When the pandemic hit, the team took quick action in developing different procedures and strategies to ensure there were no gaps in services.

MEDICAL AND CLINICAL SERVICES
Clinical staff in the Children’s Division has worked tirelessly on ensuring that the needs of our children and families continue to be met. When the pandemic hit, the team took quick action in developing different procedures and strategies to ensure there were no gaps in services.

Despite being remote, our children and families still received therapy, crisis intervention, routine screenings and evaluations.

While the number of children in crisis has risen, the number of hospitalizations has not. This is due to the various interventions that have been put in place by our agency clinicians.

CARE COORDINATION SERVICES
Fiscal year 2019–2020 proved very challenging for Care Coordination service provision which includes Child Family Treatment Support Services (CFTSS), Home and Community Based Services (HCBS) and Care Management (CM). With the COVID-19 pandemic impacting the country as a whole, the CFTSS, HCBS and CM teams had to adjust the way we conduct our business while ensuring the safety of both the families we serve and our CMCS staff. Despite these challenges all programs have been successful in strengthening their policies, processes, quality and service integration.

The CFTSS and HCBS service model developed at CMCS has allowed us to reduce program costs and maximize service revenues which lays the foundation for future success and program growth. Close collaboration with our Human Resources department has resulted in the onboarding of several new staff members allowing us to provide services to more children in our care and from the community. Care Management programming continues to attain high quality indicator scores from our lead health home, the Collaborative for Children and Families. We have maintained program census while developing close working relationships with several Managed Care Organizations that support our work and collaborate around managing Medicaid reimbursements.

Finally, the Care Coordination team has been highly successful in increasing and improving its service integration efforts by developing multiple opportunities for case review and collaboration across CMCS programming. The result is improved and immediate service planning and more effective supports early in a family’s relationship with CMCS.
SERVICES FOR PERSONS WITH DEVELOPMENTAL DISABILITIES

Our philosophy is simple: we want to help individuals create the life they want for themselves. Our services are as unique as those we serve. We help individuals gain skills so they can be more independent, more self-sufficient, but we do so much more. As with most journeys, it is the journey itself that holds the most meaning. We help those who wish to work, those who wish to engage more in community life, and those who wish to enjoy friendships and relationships. As we do so, we help each person achieve the life wished for, today, while working toward an even brighter tomorrow.
RESIDENTIAL SERVICES AND SUPPORTED EMPLOYMENT

CMCS provides homes for over 100 individuals, and our person-centered planning ensures our services reflect the uniqueness of each person. Our 18 residences located within Bronx, Rockland, and Westchester communities offer a continuum of services with individualized and comprehensive supports. Our service planning is evidence-based, targeting personally chosen outcomes while ensuring necessary safeguards. Building relationships and connections to community life is encouraged. At home and in the community, we embrace personal choice and autonomy, while promoting health and wellness.

We continually look to meet the needs of the community and work in partnership with state offices and local communities to expand our services. This year the team worked diligently to bring two opportunities to fruition; opening a new home in Westchester for five young men, and opening McCloskey Works!, a new service model aimed at helping those who wish to engage in meaningful work in concert with the needs of the local business community. We are extremely grateful for the generous donations we received to support these efforts. While the pandemic slowed us down it did not deter us from making progress in readying these sites and services for those who anxiously await them.

ABA PROGRAM

When CMCS first developed our Applied Behavior Analysis (ABA) program in 2011, our goal was to meet a growing and underserved need in the community; to support individuals with Autism and other developmental disabilities with complex behavioral challenges transition successfully to adult services from the community. We were excited to base our service delivery model on evidence-based practice and demonstrable outcomes, and we anticipated that the demand for such supports would only increase over time. We were right! CMCS eagerly engaged in additional development opportunities, opening a number of residential programs and boosting our enrollment in our day habilitation. We worked tirelessly to ensure that we were continually enhancing our capacity to serve this population through research, staff training, and many other critical areas. Fast-forward to the present day, and CMCS is now considered a leader in the development and provision of adult programming based on the ABA model of intervention.

Since developing our commitment to ABA in 2011, our data has demonstrated significant outcomes which include (but certainly are not limited to) a substantial and overall decline in the number of personal and environmental restrictions, crisis-related emergency room visits and triage, behavior support plans, medications prescribed to address behavioral challenges, and heightened and restrictive levels of supervision. Conversely, we have seen substantial and continual growth in the number of individuals who access the community independently, gain employment, develop functional communication skills, develop positive social relationships, participate in managing their schedules and facets of their personal life, and interact in a meaningful and appropriate way with their community. These outcomes are truly staggering, and motivate us to further enhance our efforts so that our individuals continue to thrive and achieve their goals.

ABA methodology, however, is not solely an intervention model reserved for the individuals we support in our programs. We have also developed a comprehensive ABA training curriculum based on the Behavior Analysis Certification Board (BACB) national standards which incorporates evidence-based strategies (schedules of reinforcement, motivating operations, contingencies, antecedent interventions, data collection, and much more) directly into the training environment. Not only has the use of ABA in training staff provided CMCS with data demonstrating staff’s retention and competency, but staff often report it to be one of the most highly preferred training series available to them. Given the positive outcomes associated with the development of this training model, ABA strategies are progressively being incorporated into other trainings within the division, and based on the data, the impact has been impressive.
COVID-19

Despite the challenges posed by the COVID-19 pandemic, CMCS continues to be impressed by the resiliency of those in our care and their ability to develop the necessary health and safety related skills in response to this virus. ABA assessment and teaching methods have been critical in achieving widespread success in:

• Tolerance of and compliance with mask-wearing for periods exceeding 45 minutes for over 90% of the adults in our care

• Acceptance of individual scheduling adjustments to incorporate more time at the residence and remote opportunities for socialization and community inclusion

• Participation in telehealth appointments and greater independence in the use of telehealth platforms

• Demonstration of proper hand-washing and sanitizing procedures for adults in our care

• Engagement in new activities that support continual service delivery and an active lifestyle

• Compliance with regular assessments of vitals, including temperature taking, blood pressure, and oxygen levels as well as others

EXTENDING OUR REACH

In January 2019, CMCS received a grant from the Westchester Medical Center to initiate a 12-month consultancy project with another nonprofit agency in the region. Our goal was to help this agency to train their staff and administrators on ABA methodology, develop their capacity to incorporate ABA principles into their program model of intervention, and provide outcome data indicative of increased competency of their team and the effectiveness of CMCS’s approach. The outcomes associated with this project were impressive, and as a result of our success, further discussion is already underway regarding additional opportunities to continue consultancy efforts with their team and potentially expand our reach to other community-based providers.
Cardinal McCloskey Community Services has been providing Family Child Care services throughout the Bronx since 1973. The Early Childhood Education Division (ECED) continues to expand and improve the lives of children and families served by providing exceptional pre-school education to pregnant mothers, infants, toddlers, pre-school and school-age children in various types of programs including home-based, family child care, full-day and extended day center-based sessions. The ECED strives to ensure that each child receives high-quality education, along with exceptional comprehensive health, nutritional and social services. The program also utilizes a two-generational strengths-based approach to family engagement to address child and family needs. This approach is used to support families in achieving their goals.

The ECED programs utilize the Head Start Program Performance Standards, guidance from the Office of Head Start and other mandated regulatory agencies, to strengthen overall program quality and outcomes for children and their families. The program applies new tools to support staff in analyzing classroom and child-based assessment data, identifying trends to inform new practices, and address needs through professional development and practice-based coaching. The ECED is committed to training 100% of the teaching staff in the Pyramid Model. The Pyramid Model is a conceptual framework of evidence-based practices for promoting young children's healthy social and emotional development.

Family enrichment continues to be emphasized through the implementation of strategies for engaging parents in their children’s learning and helping parents progress toward their own educational, literacy, and employment goals by implementing programs such as Parents as Teachers for the home-based program, Fatherhood Program, Parenting Journey and Personal Best. The ECED works diligently to support and identify students with special needs. For the 2020–2021 school year the Head Start I Program exceeded the 10% enrollment requirement for children with special needs.

AWARDS:

THE DEPARTMENT OF HEALTH AND HUMAN SERVICES, ADMINISTRATION FOR CHILDREN AND FAMILIES

CMCS’s ECED is now the largest Head Start and Early Head Start Provider to serve children and families in the Bronx. The Department of Health and Human Services, Administration for Children and Families awarded CMCS’s ECED with two contracts within one year to help provide Head Start and Early Head Start Services in the Bronx. In 2021, the Head Start I contract concluded its third year of service, and the Head Start II contract concluded its second year. The Head Start I contract allows the ECED to provide services to 942 Head Start and 120 Early Head Start Families in center-based and home-based program models. Through the NYC/ACS re-competition in July 2019, CMCS was awarded the Head Start II contract, and the funding allows for the expansion of Head Start and Early Head Start services for an additional 200 Head Start Families and 120 Early Start Families. The ECED continues to adhere to all Office of Head Start, Department of Education, and other regulatory agencies’ guidelines to remain in compliance in all programs. Head Start programs continue to focus...
on the health and wellbeing of the children enrolled and their families, community partnerships, school readiness, and promoting parent advocacy.

NYC DEPARTMENT OF EDUCATION

In 2020 the NYC Department of Education awarded CMCS’s ECED with funding for 300 Family Child Care Network slots, and services commenced in the summer 2020. In 2021, the NYC DOE awarded CMCS’s ECED 36 Direct Funded Pre-K for All Slots. The Pre-K for All Services commenced in September 2021 at the Monsignor Boyle Site.

QUALITY IMPROVEMENT

To improve the compensation (including benefits) of educational personnel, family service workers, and child counselors the Office of Head Start granted CMCS’s ECED with additional funding to support the expansion of mental health services, primarily by increasing trauma-informed professional development. The funds allowed for additional music and art therapy classes for all Head Start students. In addition to special education materials and supplies for children and professional development for staff. The ECED implemented the Tuition Reimbursement Program for all staff, which allowed eligible staff to receive funds for tuition, books, and certification exam reimbursement.

AMERICAN RESCUE PLAN

The ARP funding of 1.65 million granted to CMCS under President Biden’s administration allows the ECED the opportunity to reach eligible children and families who did not enroll last year, or who did not engage in a full program year, due to the many uncertainties caused by the pandemic. The funding will be utilized to support educating families and staff on the benefits of the COVID-19 vaccines, hire additional classroom assistants, purchase services, materials, and technology to ramp up recruitment and enrollment efforts. Additionally family and staff support will be provided for training and professional development to increase their skills and productivity.

COVID-19 SUPPORT

The Office of Head Start provided supplementary funding to purchase additional protective equipment to help prevent the spread of COVID-19. The resources received allowed the ability to hire security guards and health and safety monitors at all locations to ensure the expected safety protocols are enforced. We have been able to provide personal protective equipment to all our staff and children.

CORONAVIRUS RESPONSE AND RELIEF SUPPLEMENTAL APPROPRIATION ACT OF 2021

The Office of Head Start provided additional funding for CMCS to run two years of an in-person summer enrichment program for children at two sites. The program prioritized services to children transitioning to kindergarten and those identified with special needs.

THE DEPARTMENT OF HEALTH AND HUMAN SERVICES, ADMINISTRATION CHILDREN AND FAMILIES HEAD START/EARLY HEAD START

Home-Based Head Start/Early Head Start is a federally funded 11-month program (September–July) serving children ages birth–3 who have special needs or...
who are medically fragile. The Home-Based program encourages learning to take place in the child’s home, an environment where the children and families are most comfortable and familiar. The Home-Based program works with families whose life circumstances might prevent them from being able to participate in more structured settings, including situations involving stressors like depression or medically fragile children. Parents and their children receive home instruction for 90 minutes every week and, additionally, twice a month families participate in group sessions to enhance socialization skills. The Home-Based Head Start programs currently serve 60 children. Additionally, the program provides services to ten pregnant mothers. These services include prenatal medical training, which addresses the health and safety needs of the child and family. Once the infants are born, families are automatically transitioned for childcare services within the ECED.

CENTER-BASED HEAD START/EARLY HEAD START
CMCS runs multiple Center Based sites, serving birth-4-year-old children for 11 months (September – July), Monday through Friday 8:00 AM – 2:30 PM. Extended hours are available at some of the ECED sites. The goals set for the children focus on the development of literacy, cognition, math, science, fine and gross motor skills, socio-emotional skills, and cultivating positive self-esteem while building strong relationships with peers. Parent engagement is encouraged with families by setting goals and collaborating with community-based organizations to reach these goals. In addition, CMCS offers two evidence-supported parenting programs, Parenting Journey and Personal Best, as well as a Fatherhood Program to support male caregivers. The programs also help develop multi-faceted language and communication skills via conversations, interactive activities, visual aids, and dramatic play while embracing diversity in the classroom and the community. Children engage in hands-on learning through daily activities and trips, and technology is used to enhance children’s learning. Health and nutrition services are also provided. The highly qualified staff consists of Group Teachers who have New York State Teacher Certification (birth through 2nd grade) and Assistant Teachers who have a Child Development Associate (CDA) or an Associate Degree in Early Childhood Education. The NYC Department of Health and Mental Hygiene licenses all of the sites.

NEW YORK CITY, DEPARTMENT OF EDUCATION 3-K FOR ALL AND PRE-K FOR ALL
CMCS’s two programs are free of cost to children who are three years old (3-K for All) and children who are four years of age (Pre-K for All). Both programs are funded by the NYC Department of Education and fully enrolled in the 2020–2021 School Year. The programs operate with the strong belief that all children throughout New York State deserve the opportunity to attend a high-quality pre-kindergarten program. Currently, the CMCS Pre-K for All program is funded for 180 four-year-old children and operates both full and half-day programs. The 3-K for All Program serves 15 three-year-old children at one center. Both programs provide services Monday through Friday and are 10-month programs, running from September to June.

NEW YORK CITY, DEPARTMENT OF EDUCATION FAMILY CHILD CARE NETWORK
The CMCS Family Child Care network is a comprehensive program that has affiliated more than 60 licensed Family and Group Family Day Care providers that provide childcare to DOE, private, and voucher children. CMCS FCC network provides inclusive services, based on the integration of education, health, and social services in the following areas: program design and management; education and disabilities; health, mental health, and nutrition; and family and community engagement. The ECED continues to provide quality service to all children from ages birth to
12 years of age. Through the partnership with the NYC Department of Education, ECED can provide in-home care to children ages birth through four years old. In addition, the DOE FCC has a fee-for-service after-school program that allows services to children ages five to twelve years old.

THE TRANSITION FROM IN-PERSON TO REMOTE LEARNING SERVICES

The onset of the Pandemic was challenging and impactful for everyone across the world, especially for educators, students, and their families. The initial communication went smoothly as the ECED Administrative Staff began virtual meetings prior to the onset of the pandemic. The ECED managed to smoothly transition to remote learning by supporting families via video calls then implementing educational remote learning platforms, such as Creative Curriculum’s Ready Rosie and Class DOJO AND THE CREATIVE CURRICULUM CLOUD

Families in need of technology were provided with electronic tablets. A food grab-and-go program was implemented across all sites to provide meals to all children and families daily. The ECED continued to provide diapers, formula, and food to families in need throughout the communities served. The ECED subscribed, introduced, and implemented our current “Creative Curriculum” in a digital format utilizing Teaching Strategies Gold CLOUD, which also included a Parent Engagement piece, Ready Rosie. The use of these technological tools enabled teachers and staff to assess student work, communicate with parents about their child’s progress and program updates, as well as provide day-to-day interactions for students and families electronically.

QUALITY RATING AND IMPROVEMENT SYSTEM (QRIS)

The ECED continues to improve the quality of the programs by working towards state and national early childhood education accreditation programs. The ECED is actively collaborating with QUALITYstarsNY. QUALITYstarsNY is a New York’s Quality Rating and Improvement System (QRIS) for early childhood programs, providing support and resources to improve and sustain high quality across New York State. Most of the ECED Programs started the process with Starts with Stars, the preparation program to help prepare for QUALITYstarsNY. In 2021, all of the ECED Sites are enrolled with QUALITYstarsNY. The four sites that have completed the QUALITYstarsNY Rating process have received a rating for 4 out of 5. Three sites are in the process of submitting documentation for QUALITYstarsNY Rating. When all programs complete the QUALITYstarsNY rating process, the ECED will apply for the National Association for the Education of Young Children (NAEYC). The National Association for the Education of Young Children (NAEYC) is a professional membership organization that works to promote high-quality early learning for all young children, birth through age 8, by connecting early childhood practice, policy, and research.

CARDINAL MCCLOSKEY COMMUNITY CHARTER SCHOOL

CMCS continues to build strong relationships with feeder schools to facilitate and support the coordination of transition from Early Head Start to Head Start, and kindergarten. As the Cardinal McCloskey Community Charter School opened in August 2019, CMCS expanded the continuum of services to meet the needs of children and families from birth through elementary school and beyond.
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In these challenging economic times, CMCS is more reliant than ever on private philanthropy. We have several methods for you to help CMCS continue our life-changing work. You can make your tax-deductible contribution to CMCS in any of the following ways:

CHECK
Please make your check payable to Cardinal McCloskey Community Services and mail it to us in the enclosed envelope.

CREDIT CARDS
We accept American Express, Visa, MasterCard, and Discover. Please fill out the enclosed envelope, contact us by phone, or visit our secure website: www.cmcs.org

MATCHING GIFTS
You can double your gift to CMCS if you or your spouse work for an organization with a Matching Gift Program.

PLANNED GIVING
A Planned Gift is your commitment to the future of Cardinal McCloskey Community Services and demonstrates your lasting legacy to our mission.

BEQUEST
You can leave a bequest to CMCS in your will or trust. A donation through your will or trust is fully tax-deductible and enables us to provide critical assistance to those in our care.

REAL ESTATE
Gifts of personal residence can be made for an immediate income tax deduction or with a retained life estate, the donor or designee can live in their home for the rest of their life. After that time, the real estate is owned outright by CMCS, without the complications of probate proceedings. This gift allows the donor to receive current income deductions for the discounted value of the property.

STOCKS/MUTUAL FUNDS/SEcurities
You can avoid capital gains tax on securities held long-term and provide an income tax deduction equal to the fair market value at the date of transfer.

To plan your gift, please contact Shiemicka Banner, Vice President of Philanthropy at (914) 940-6042 or sbanner@cmcs.org for further information. As always, we recommend that you consult a tax professional with any specific questions.

Thank you in advance for your continued support and generosity.
JAMAL NEEDS YOU! CHANGE THE LIFE OF A CHILD BY BECOMING A FOSTER PARENT!

Jamal is a young adult who has been in foster care since he was 10 years old. Jamal has a relationship with both his parents, but unfortunately he could not live with either of them due to their inability to care for him. Since being in foster care Jamal moved to several homes, until he was moved to Ms. Jacob's foster home. Jamal finally found a foster mother and home that provided him with the guidance, nurturing and structure for him to be able to learn, grow and succeed. Ms. Jacob’s compassion, understanding and support provided stability and structure for Jamal as he was navigating through life and the struggles and traumas experienced due to being in foster care.

Cardinal McCloskey Community Services is in need of more loving, nurturing caring adults like Ms. Jacobs to provide compassion and care to youth in foster care. Our foster parents provide temporary care to children of all ages from infants through adolescents and of various ethnic, racial and religious backgrounds. Adults who are committed to opening their hearts and homes to inspire, teach and support children in our foster care programs make the best foster parents. Our devoted staff will assist you through the process of becoming a foster parent and continue to support you throughout your foster parent journey of supporting and nurturing youth in foster care.

For additional information on becoming a foster parent for children in our Bronx programs please call 718-993-7700. For our Westchester program please call 914-620-5043.
OUR LOCATIONS

WESTCHESTER COUNTY

Administrative Offices, Day Habilitation Services, ABA, Supportive Employment, Short Term Family Assistance 115 East Stevens Avenue Suite LL5 Valhalla, NY 10595

*Hayden House Emergency Residence & School & Horizons of Hope Ossining, NY 10562

Waterbury IRA Courtlandt Manor, NY 10567

Deveau IRA North Salem, NY 10560

Susan Lane IRA Peekskill, NY 10566

Elmsford IRA Elmsford, NY 10523

Dekalb IRA White Plains, NY 10606

Whitney IRA White Plains, NY 10606

Truman IRA Yonkers, NY 10606

Locust Road IRA Ossining, NY 10562

St. Theresa's IRA Mt. Vernon, NY 10550

Katonah IRA Katonah, NY 10536

Belmont IRA New Rochelle, NY 10801

Fountain Road IRA Briarcliff Manor, 10510

Heritage Hall Day Habilitation Services, ABA, Supportive Employment, Westchester Therapeutic Foster Care Ossining, NY 10562

ROCKLAND COUNTY

West Nyack IRA West Nyack, NY 10994

BRONX COUNTY

New York City Office Family Foster Care, Family Treatment Rehabilitation, Special Medical & Developmental Prevention Programs, Treatment Family Foster Care, Adoption Services, PYA, Strategies for Success, Article 31 Clinic, Medical & Clinical Services 529 Courtlandt Avenue Bronx, NY 10451

Early Learn Family Child Care Services, Home Base, Center Base & ECED Main Office 529 Courtlandt Avenue Bronx, NY 10451

East 180th Street Head Start 899 East 180th Street Bronx, NY 10460

Olinville IRA Bronx, NY 10467

*Gunther IRA Bronx, NY 10469

Co-op City IRAs Bronx, NY 10475

St. Nicholas of Tolentine Head Start 2331 University Avenue Bronx, NY 10468

Sacred Heart Head Start/UPK 95 West 168th Street Bronx, NY 10452

Drop-In Center 333 East 149th Street Bronx, NY 10455

Saint Anthony’s Head Start/UPK 1750 Mansion Avenue Bronx, NY 10457

Concord Avenue Head Start/UPK 560 Concord Avenue Bronx, NY 10455

Anna Lefkowitz Head Start/ Early Learn 690 Westchester Avenue Bronx, NY 10455

Cardinal McCloskey Community Charter School 685 East 182nd Street Bronx, NY 10457

EAST HARLEM

Prevention Program 2082 Lexington Avenue Suite 203 New York, NY 10035

*As of June 2020, these programs or locations are no longer operational.

Cardinal McCloskey Community Services is accredited by the Council on Accreditation (COA).
To learn more about COA, please visit coanet.org.
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*As of October 2020, these board members have stepped down